

Elgin St. Thomas Site

Administrative Office
1230 Talbot Street
St. Thomas, ON
N5P 1G9

Woodstock Site

410 Buller Street
Woodstock, ON
N4S 4N2



8/3/2026

From the Office of Dr. Ninh Tran, Medical Officer of Health, Southwestern Public Health

BOIL WATER ADVISORY

To Consumers of the Ingersoll Water supply: King Street West (Ingersoll) between Ingersoll Street South and Oakwood Street.

The reason for the advisory is that the Medical Officer of Health has been advised that a **water main break** occurred at **419 King Street West** on August 3, 2026 and may have compromised the water supply. The boil water advisory is recommended as a precaution in case of potential contamination of the drinking water system. All users of the drinking water system located in the area of **King Street West between Ingersoll Street South and Oakwood Street** are being notified of this advisory.

The Medical Officer of Health, Dr. Ninh Tran, is advising that once the water supply has been restored, users should bring water to a rolling boil for at least one minute prior to using it for domestic purposes e.g., drinking, making infant formula and juice, brushing teeth, washing raw foods and making ice.

A "Boil Water FAQ" is available from the Southwestern Public Health Unit website at:
<https://www.swpublichealth.ca/community-health/environmental-health/drinking-water/boil-water-advisory-information/>

This advisory measure is in place until such time as bacteriological tests prove the water to be safe. Please direct questions to our Environmental Health Department at 1-800-922-0096.

Dr. Ninh Tran
Medical Officer of Health
Southwestern Public Health

Environmental Health Team
Southwestern Public Health

Woodstock Site
519-421-9901 Ext 3520 | 1-800-922-0096

St. Thomas Site
519-631-9900 Ext 1387 | 1-800-922-0096

